

Pool of Entitlements:

1. Current

All entitlement plans (except Managed Office) provision a set of seats for a customer determined by the entitlement package. Core Service Pack provisions 2, Connected Backup provisions 10, for example. This is the same if the customer consumes 1, 2 or all of the seats.

2. Managed Office

Managed Office currently allows the user activating the service to pick the actual count of seats with no upper limit. Thus customizing the seats to the customer based on the contract agreement. There is no change for Managed Office. Managed Office will continue to have no upper limit.

3. Pool of Entitlement Changes

a. Catalog

- i.** Currently the catalog is split into composite “Entitled” resources and non-composite “A La Carte” resources. The entitled resources is binary in operation, the customer either has it or they do not. Inside the composite resource, the resources that make it up have quantities on the included resources to give the customer the quantity, in total, they should have.
- ii.** Entitled resources have been modified to be quantity 1 for each resource inside the composite and the max limit on the composite resource itself will be changed from 1 (today) to the max limit for that entitlement plan. For example, CSP will have a max limit of 2. Included and minimum limits will continue to be 0. A la Carte resources will remain unchanged.
- iii.** NOTE: This functionality will ONLY be used for:
 - 1.** Office 365
 - 2.** Hosted Exchange
 - 3.** McAfee
 - 4.** Message Solutions
 - 5.** Secure Online Backup

*CloudFax and Web Hosting will continue to be activated as they are today

iv. Marketplace

1. Entitlement Page -

- a. The entitlement page has been updated to require the user to set the User Quantity (up to the Entitled maximum), before they can activate.
- b. Activating Entitlement: User enters the quantity to activate (up to the max), enters the domain, then clicks Activate

Entitlements for CenturyLink Customers
12 Products Available to Activate

ADD YOUR DOMAIN

Choose one of these options
Already have a domain? Choose the Transfer option below.

☒ **Register a new domain**
Use the box on the right to search for your domain.

☐ **Transfer existing domain name to savvisdirect**
A domain must have been registered for longer than 60 days in order to transfer.

Register your domain name
Building your online presence begins with selecting the right domain name. Choose a domain type from the drop-down menu.

www. Search for your domain name .com

ACTIVATE DOMAIN

Core Service Pack - Microsoft Office 365 from CenturyLink
Includes:

- Connected Backup Essential - Microsoft Office 365 Business Essential

Enter User Quantity: (Max 5)

Select a domain

- c. Active button will not be visible until the quantity has been populated

Core Service Pack - Microsoft Office 365 from CenturyLink
Includes:

- Connected Backup Essential - Microsoft Office 365 Business Essential

Enter User Quantity: (Max 5)
2

Enter your domain e.g www.google.ca

ACTIVATE

- d. If the quantity entered exceeds the Max, the Activate button will not be displayed

Core Service Pack - Microsoft Office 365 from CenturyLink
Includes:

- Connected Backup Essential - Microsoft Office 365 Business Essential

Enter User Quantity: (Max 5)
14

Select a domain

v. SMC

1. Entitlement and A la Carte resources are displayed separately

- a. "Included in your CenturyLink Bundle" - displays the entitled Active Users and the Max quantity of entitled users
- b. "A La Carte Services" - displays active a la carte Active Users and the monthly fee for those services

DASHBOARDAPPLICATIONSCLOUDSTORAGEWEB HOSTINGHOSTED DOMAINSUPPORTENTITLEMENTS

Core Service Pack - Microsoft Office 365 from CenturyLink

Domain: testing12345.com

INCLUDED IN YOUR CENTURYLINK BUNDLE

Connected Backup Essential - Microsoft Office 365 Business Essential

5

2

A LA CARTE SERVICES

Microsoft Office 365 Business Essential

\$0.00

300

0

Microsoft Office 365 Business Premium

\$0.00

300

0

Microsoft Office 365 Enterprise

\$0.00

Unlimited

0

Microsoft Office 365 Enterprise Premium

\$0.00

Unlimited

0

2. "Update User Quantity" window displays the Entitlement and A la Carte resources separately

a. "Included in your CenturyLink Bundle" displays the activate user quantity and allows the user to change the quantity up to the Max

Included with your Centurylink Bundle

Service	Max Entitled Limit	Active Users
Connected Backup Essential - Microsoft Office 365 Business Essential	5	<input type="text" value="2"/>

A la Carte Services

Service	Price Per User	Quantity	New Monthly Rate
Microsoft Office 365 Business Essential	\$5.00	<input type="text" value="0"/>	\$0.00
Microsoft Office 365 Business Premium	\$12.50	<input type="text" value="0"/>	\$0.00
Microsoft Office 365 Enterprise	\$8.00	<input type="text" value="0"/>	\$0.00
Microsoft Office 365 Enterprise Premium	\$20.00	<input type="text" value="0"/>	\$0.00

Cancel **Submit**

b. An error message is displayed if the quantity exceeds the Max

The value entered for Connected Backup Essential - Microsoft Office 365 Business Essential must be less than or equal to 5.

- c. "A La Carte Services" – allows the user to add a la carte resources.
 - i. Price per User is displayed
 - ii. Once a quantity is populated, the New Monthly Rate is displayed

Included with your Centurylink Bundle

Service	Max Entitled Limit	Active Users
Connected Backup Essential - Microsoft Office 365 Business Essential	5	<input type="text" value="5"/>

A la Carte Services

Service	Price Per User	Quantity	New Monthly Rate
Microsoft Office 365 Business Essential	\$5.00	<input type="text" value="1"/>	\$5.00
Microsoft Office 365 Business Premium	\$12.50	<input type="text" value="1"/>	\$12.50
Microsoft Office 365 Enterprise	\$8.00	<input type="text" value="1"/>	\$8.00
Microsoft Office 365 Enterprise Premium	\$20.00	<input type="text" value="1"/>	\$20.00

- d. Click submit to complete the changes. Order processing message is displayed

Domain: testing12345.com

INCLUDED IN YOUR CENTURYLINK BUNDLE

- Connected Backup Essential - Microsoft Office 365 Business Essential

A LA CARTE SERVICES

- Microsoft Office 365 Business Premium
- Microsoft Office 365 Enterprise
- Microsoft Office 365 Enterprise Premium

Included with your Centurylink Bundle

Service	Max Entitled Limit	Active Users
Connected Backup Essential - Microsoft Office 365	5	<input type="text" value="5"/>

A la Carte Services

Service	Price Per User	Quantity	New Monthly Rate
Microsoft Office 365 Business Essential	\$5.00	<input type="text" value="1"/>	\$5.00
Microsoft Office 365 Business Premium	\$12.50	<input type="text" value="1"/>	\$12.50
Microsoft Office 365 Enterprise	\$8.00	<input type="text" value="1"/>	\$8.00
Microsoft Office 365 Enterprise Premium	\$20.00	<input type="text" value="1"/>	\$20.00

Processing your order. Provisioning of your services may take several minutes. Quantities will update when provisioning is complete.

PRODUCTS & SERVICES

- Cloud Applications Marketplace
- Cloud Bundles
- Archiving & Backup

CUSTOMER SUPPORT

- FastForward Onboarding
- Do-It-For-Me Onboarding
- Guided Activation

QUICK LINKS


- First Month
- Sales & C
- Program





- e. SMC reflects the Active Users:

DASHBOARDAPPLICATIONSCLOUDSTORAGEWEB HOSTINGHOSTED DOMAINSUPPORTENTITLEMENTS

Core Service Pack - Microsoft Office 365 from CenturyLink

Domain: testing12345.com

INCLUDED IN YOUR CENTURYLINK BUNDLE		MAX	ACTIVE USERS
 Connected Backup Essential - Microsoft Office 365 Business Essential		5	5

A LA CARTE SERVICES	MONTHLY CHARGE	MAX	ACTIVE USERS
 Microsoft Office 365 Business Essential	\$5.00	300	1
 Microsoft Office 365 Business Premium	\$12.50	300	1
 Microsoft Office 365 Enterprise	\$8.00	Unlimited	1
 Microsoft Office 365 Enterprise Premium	\$20.00	Unlimited	1